

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

ChicagoFIRST 2022 Mid-Year Newsletter



**Our motto encapsulates our approach to resilience, security, and overall
preparedness**

A CRISIS IS NO TIME TO EXCHANGE BUSINESS CARDS

TLP Amber

©2022 ChicagoFIRST. All rights reserved.



ChicagoFIRST Members, Partners, and Friends,

As Chicago begins to resume the numerous recreational activities and festivals our area has to offer, we hope you're getting the opportunity to take advantage of our ability to gather in public locations, staying well, and enjoying the summer once again. I understand that is a bold statement in the way 2022 has placed us under constant vigilance. Over the past few years, we've experienced at least nine COVID variants of concern, braced for an increase in cyber challenges, monitored mass shootings across the country and protected staff from crime concerns, all while hybrid work environments have caused many members to reassess parts of their operational and continuity plans. During all of these challenges, ChicagoFIRST has remained sensitive to our members needs and priorities. Workgroups have consistently assisted each other with resolutions in best practices for the challenges our members face and remain forward looking to prevent concerns from becoming issues.

The city has increased screening, vehicle barriers, and protective measures at mass gatherings. They have conducted numerous tabletop exercises and have activated the Emergency Operations Center (EOC) at least five times so far this year. ChicagoFIRST has represented our members at all these planning meetings, exercises and EOC activations. Concern for any potential threat, civil unrest, along with cyber-attacks on critical infrastructure and national resiliency initiatives, have remained a focus of our work in the first half of 2022.

ChicagoFIRST's collaboration among its members and with all levels of government is producing results that make us collectively better prepared for emergencies. This newsletter catalogs our 2022 meetings and activities to date. Our workgroup sessions result in deliverables with actionable recommendations on the topics discussed, so if you need a deliverable, please contact us.

Dionna and I look forward to a productive and safe second half of 2022. If you have suggestions for upcoming meeting topics, please let us know. Thank you for your ongoing participation in this vital effort to make our entire community more resilient. As always, See Something, Say Something.

Steven Caluris, Executive Director

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

Upcoming Meetings				
Month	Day	Event	Time	
August	16	Intelligence Workgroup	1:00	3:00
August	18	Exercise Development Workgroup	9:00	11:00
September	1	Exercise Development Workgroup	9:00	11:00
September	13	Physical Security Workgroup	9:00	11:00
September	15	Exercise Development Workgroup	9:00	11:00
September	27	Cyber Workgroup	8:30	10:30
September	29	Exercise Development Workgroup	9:00	11:00
October	14	Exercise Development Workgroup	9:00	11:00
October	20	Business Continuity Workshop	12:00	2:00
October	21	Exercise Development Workgroup	9:00	11:00
October	24	Exercise Development Workgroup	9:00	11:00
October	25	Annual Tabletop Exercise Part 1	8:30	12:00
October	26	Annual Tabletop Exercise Part 2	12:00	4:30
November	8	Intelligence Workgroup	1:00	3:00
November	17	Quarterly Strategic Partner & Member Social	2:00	4:00
December	6	Cyber Workgroup	8:30	10:30
December	15	Regulatory Roundtable	8:30	10:30

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

ChicagoFIRST Governance

New voting procedures for Board Directors: After a majority decision from the Board, that the past practice of a verbal roll call of lead members during the January Members meeting is both cumbersome and an inefficient process, the Board agreed on the following procedures:

- In line with resolution #6 of our governance by-laws the vote will be conducted by email /survey to lead members.
- During the 2nd week of December each year, the candidates up for re-election and open seats will be published by sending lead members an email listing the candidates and allowing them to nominate others for consideration.
- During the 2nd Week of January, Lead members would be emailed the official ballot and asked to cast their vote
- During the 3rd Week of January, the Members Meeting will be held virtually where the results will be announced.
- During the 4th Week of January ChicagoFIRST will conduct its first Board meeting of the year and Board leadership positions will be voted on and filled.

ChicagoFIRST Leadership Positions: After a majority decision by the Board, it was agreed to move away from membership directly voting on Board leadership seat assignments. This shifts lead members annual voting to be focused on placing individuals on the Board. The Board then chooses seat assignments through majority vote. The intention and expected benefits are as follows:

1. Increases opportunity of all Board members to participate in key leadership roles
2. Ensures diversity to leadership roles which brings new ideas and new perspectives to the decision-making process
3. Reduces likelihood of stagnation, tiredness, boredom, and loss of commitment that can sometimes set in when board members serve long terms
4. Reduces potential concentration of power by Chair and/or within factions

New voting procedures for Board Leadership: There are currently 9 Board seats with 4 seat assignments (roles): Chair, Vice Chair, Secretary, and Treasurer. The following will be implemented to obtain the Boards objectives:

1. Implement progressive seat assignments for Chair, Vice Chair and Secretary where each seat assignment will be for 1 year
2. As the Treasurer role requires specific skills, this assignment will not be part of the progressive plan and instead be assigned a 2-year term
3. Board will vote on the assignment of the Secretary role at the first Board meeting of the calendar year
4. Assignments begin with Secretary and automatically progress to Vice Chair and Chair at the completion of the first Board meeting of the calendar year

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

5. At any time, a vote of no-confidence will remove a Board member from their seat assignment. A no-confidence vote requires at least three-quarters of the Board. Only a vote by the members can remove a Board member from the Board.

* This process will begin in 2023. In 2022 the Board will start with a clean slate and vote on all 4 positions.

Board Election Results: As previously agreed upon by the Board, the 2022 Board of Directors began with a clean slate and an official vote for the 4 officer positions (Chair, Vice Chair, Secretary, Treasurer). From here, the progressive seat assignments will begin in 2023. A poll was taken during the Board meeting for the official vote, with the following results:

Board of Directors (three-year terms)

Arlan McMillian, Chief Security Officer – Kirkland & Ellis LLP

Curt Schumacher, Vice President Infrastructure, Cboe Global Markets

Kenneth Jaramillo, Regional Head of Corporate Protective Services – Americas, AON

Leadership (one- year term)

Arlan McMillan, Chief Security Officer, Kirkland & Ellis, LLP, elected as Chair

Clint Fransen, Exec. Dir. – Business Continuity and Cyber Resilience. OCC, elected as Vice Chair

Ken Jaramillo, Regional Head of Corp. Protective Services – Americas, AON, elected as Secretary

Michael Wallace, Director – Physical Security, U.S. Critical Facilities, elected as Treasurer

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

2022 Goals: Committed to our core mission of enhancing members' business resiliency through sharing of best practices and public private partnerships, ChicagoFIRST identified the following goals:

- Provide opportunities to refine Vaccination Plans and Return to Office strategies with members and private and public sector strategic partners.
- Continue to bring new and innovative ideas to membership.
- Provide additional member networking opportunities.
- Enhance messaging through our website, social media, and HSIN rebuild.

Membership: ChicagoFIRST would like to welcome our newest member **Discover Financial Services**. While our current membership continues at its historical average, we welcome additional members that share a similar risk profile and critical assets in Chicago or operational sites in the collar counties. If you know of a firm that would be a good addition to ChicagoFIRST, please contact the Executive Director, Steve Caluris or the Associate Director, Dionna Cleaveland.

Social Media: Please help raise awareness of ChicagoFIRST by following and liking us on Twitter at [ChicagoFIRST - Twitter](#) and LinkedIn at [ChicagoFIRST - LinkedIn](#)

Continually Enhancing our Regional Outreach: National and Regional Endeavors

ChicagoFIRST has recognized the increasing collaboration needs with the counties surrounding Cook County as the hybrid work force of our members has widened our daily operational picture beyond the Central Business District. During the remainder of 2022, we will initiate a number of programs to enhance our networking capabilities.

National Outreach: In addition to our robust relationship with numerous federal agencies, FSSCC, FBIIC California Resiliency Alliance, and others, ChicagoFIRST continues to identify new association partnerships at the national level for participation in projects advocating on behalf of our members. The All-Hazards Consortium, a federal level cross sector partnership part of the Coordinating Regional Consortium Coordinating Council (RC3), along with the Global Resilience Federation, a spin-off of FS-ISAC focusing on business continuity, enhance our understanding of the threat landscape and offer an opportunity to collaborate on identifying mitigation measures. ChicagoFIRST assists in the development of the shared HSIN Community of Interest platform to broaden the scope of information sharing on event planning, and response management and for widespread emergencies. We reach out to the National Emergency Operations Center (NBOEC), DHS, and many other strategic partners to collaborate on priority issues and best practices.

Local Outreach: Throughout this year we have continued to participate in InfraGard, 1st District Advisory Council (DAC), and Building Owners Management Association (BOMA) virtual meetings, advocating on

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

behalf of our members' needs and lead discussions amongst our partners at the Office of Emergency Management and Communication and Public Private Task Force (PPTF) on issues of importance. ChicagoFIRST coordinates the private sector staffing in the Emergency Operation Center for the various activations.

Emergency Planning and Exercise Ventures: ChicagoFIRST is a member of the FSSCC Executive Committee After Action Report Task Group. The group's work includes prioritizing and inventorying all projects to facilitate the development of future exercises.

ChicagoFIRST participated in monthly calls with DHS and the Department of Treasury on "Return to Normal Operations". These calls hosted private and public sector partners from major cities across the country, to share updates and collaborate on best practices as we moved through the waves of returning to normal operations.

ChicagoFIRST is a lead representative in the Illinois Business Emergency Operations Center, representing members operational interests statewide on calls informing of impending severe weather, pandemic response, or other current events with potential impact.

Our City Our Safety

The Chicago Police Department (CPD) and City Government are working diligently to address the safety concerns in the Central Business District. Through the Public Private Task Force, CPD leadership, and the Deputy Mayor of Public Safety, we will continue to address our members interests through daily outreach to public sector partners, meeting attendance and advisories voicing your concerns. The 1st District has a new Commander, David Harris, who has made himself available to our members, the new Commander of the Crisis Incident Response Team in the Central Business District is Robert Rubio who has already requested to be part of ChicagoFIRST meetings, and the new overnight street Deputy is Matt Cline who stands ready to impact crime concerns. We will continue to facilitate meetings on behalf of our members and assist in any way to keep our members safe.

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

ChicagoFIRST Events, Workgroups, and Services

Quarterly Meetings

ChicagoFIRST Quarterly Meetings present a forum for our public sector partners to educate on new programs and agency initiatives, in addition to a networking opportunity.

February

Our first quarterly meeting was held on February 24, which included COVID/Return to Office presentations from Deputy Mayor John O'Malley, Emily Zaran (Chicago Department of Public Health), Patricia Zuber (CPD Commander, 1st District), John Hein (CPD Commander, 18th District), Mike Connelly and Kevin Ryan (CTA), Lynette Ciavarella (Metra), Lauren Schuster (TransUnion), and Cyber updates from James Ford and Tony Enriquez (CISA), and Bruce Coffing (CISO from Chicago DoIT).

May

Held on Thursday, May 19 at Kirkland & Ellis, the meeting had an overarching Emergency Management theme. It included presentations from the new Regional Administrator of FEMA Region V, representatives from IEMA, and a panel discussion with Cook County, OEMC (Chicago) and collar county Emergency Managers, from DuPage, Lake and Will counties. Mayor Lightfoot stopped by to speak with the group and show her support for ChicagoFIRST and our members. The meeting was a great success with many valuable takeaways.

Business Continuity Workgroup

Co-chaired by Kin Lee from Mesirow Financial and Lauren Schuster, TransUnion, the Business Continuity Workgroup provides a forum for collaboration among ChicagoFIRST members and industry experts in the public and private sectors to address emerging issues in regionalemergency planning, response, and recovery.

March

The group discussed current COVID / Return to Office updates, Operational Resilience (Bank of England) and the close partnership between Business Continuity and Cyber teams.

June

To begin the meeting, the group discussed the status of their return to office initiatives due to recent spikes in Covid cases. Many firms were in a similar situation regarding the return to office and current in-office protocols. We also talked through difficulties in getting employees back into the office. The groups next discussion was on Crisis Management where members engaged in a dynamic discussion about their use of technology, what changes they may have made, and how they've widened their incident monitoring scope due to the distribution of employees. The last discussion was on "Program Awareness", where the group shared how they make employees that are not stakeholders, familiar with their programs.

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

Cyber Workgroup

The Cyber Workgroup is a forum for collaboration among ChicagoFIRST members and public and private sector industry experts to improve the cyber threat mitigation and response capabilities of ChicagoFIRST members. Paul Bivian from Kirkland and Ellis, LLP, Ralston Simmons, William Blair, and Peter Vays, Wintrust, chair this workgroup.

January

Daryl Brouwer, Senior Solutions Architect, Sirius, presented to the group on 3rd and 4th Party data risk. The co-chairs felt it was timely to highlight the Log4j vulnerability and talk with the group about their status, remediation plans and lessons learned. The next topic involved recent service provider outages and allowed an opportunity for members to discuss how their firms may be planning for major company outages from an incident response / BCP perspective.

March

Tom Ricketts from AON led off the meeting with a presentation on Cyber Insurance, Russia/Ukraine impacts, and ESG. The group then had an open discussion on Russia/Ukraine cyber concerns and the new proposed US law which would require critical infrastructure operators to report cyberattacks within 72 hours.

June

FBI Supervising Agent Matt Osegard presented on the current state of cyber threat, Juan Valencia from Verizon presented on their Data Breach Report and Tom Ricketts from AON lead a discussion on cyber insurance renewals concerning what providers are looking for, all of which led to great discussion.

Exercise Development Workgroup

Eric Strasser, Northern Trust, and Tye Clark, William Blair, chair this initiative designed to enhance members' business resilience efforts by developing tabletop exercise frameworks and by identifying best practices in exercise design, facilitation, and after-action exercise reporting. Currently the group is working on designing the ChicagoFIRST Annual Strategic Partners' Tabletop Exercise scheduled in October, in addition to developing a library to house exercise material and resources in the ChicagoFIRST HSIN secure website.

March

During this first meeting of 2022 we discussed training opportunities, ComEd's Operation Power Play 2023, our HSIN tabletop exercise repository and plans for this year's annual tabletop exercise.

May

During this month we held our first hybrid Exercise Development Workgroup Meeting. Mark Ballard from FEMA joined us to give the group an in-depth overview of the Master Exercise Practitioner Program (MEPP), and information on the steps to move forward with this training program. Co-Chair Eric Strasser provided an update on the HSIN tabletop repository, and the group started discussions of logistics and scenarios for the 2022 ChicagoFIRST annual tabletop.

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

June

Corey Mulryan, ComEd, walked through the planning that is underway for Operation Power Play 2023, and the ways members can get involved in the preparation, via various subcommittees, as well as participation in the exercise itself. If anyone is interested in participating, please notify Steve or Dionna. During the discussion of our ChicagoFIRST annual tabletop for this year, the group began talking through logistical and scenario details. The group was polled a few times via the polling question option, to get their opinion on logistic specifics and scenario topics. If anyone has ideas that they would like to see as part of this year's exercise please reach out and share your thoughts.

July / August

During these meetings, the group continued talking through logistical and scenario details, as well as made some planning decisions around possible scenarios.

Intelligence Workgroup

The intelligence Workgroup with Co-Chairs Stone Conroy, United Airlines, and Timothy Hoffman, CME Group, provides a forum for collaboration to establish current intelligence and collection needs, enhance group protocols on intelligence handling, and create a dynamic network amongst ChicagoFIRST members and public sector strategic partners.

February

This workgroup held its first meeting of 2022 with presentations from the FBI on their priority intelligence concerns, and all members presented on intelligence gaps and current projects or concerns.

May

We discussed overall crime concerns and taskforce efforts. Intelligence Analyst Jeff Jones, with the FBI, presented to the group on general crime trends, specifically speaking to the Taskforce efforts regarding vehicle thefts, providing tips and insights to the group. As a follow up from the FBI presentation, CPD's Captain Georges (1st) and Captain Bielfeldt (18th) highlighted a few points regarding vehicle thefts and crime. Additionally, Officer Bob Long, CPD, briefed the group on the city's recent Complex Coordinated Terrorist Attack Tabletop Exercise which included CPD, CFD, OEMC, other law enforcement agencies within Illinois, Federal partners (FBI, JTTF), Health Department agencies, as well as ChicagoFIRST.

Physical Security Workgroup

The Physical Security Workgroup, chaired by Dana Bloss, Wintrust and Paul DeRosa, CME Group, is a forum for collaboration among ChicagoFIRST members and public and private sector industry experts to enhance our members' physical security and life safety response capabilities.

April

FBI Special Agent Bob Walker and Special Agent John Shuh spoke about the FBI Carjacking Task Force, went over data around these crimes, and talked through common trends. Members discussed awareness

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

campaigns about being vigilant and aware of their surroundings and promoting an application to allow employees to request Security to follow their walk to/from the office, as well as two-way communication with Security staff. Finally, the group discussed challenges they're facing with vendor security guards, the dispersed nature of employees working remotely, working with flexible schedules and risks associated with these changes.

Members Meeting

January 20: ChicagoFIRST held its bi-annual Members Meeting, electing member representatives to expiring and open Board terms. The 2022 goals and calendar of events were presented, in addition to Chicago Public Private Task Force updates.

July 28: We briefed membership on the status of the workgroups and ChicagoFIRST's commitment at regional and national coordination

Notification System Committee

To enhance member services, we have formed a Notification System Committee to help identify and acquire the best product to meet members' expectations and requirements. The system would operate for notification of emergency incidents. A special thanks to Walter Lefmann and all the committee members for their input, work, and expertise.

Mission: Ensure ChicagoFIRST's capabilities at providing optimal emergency notifications by examining systems currently available on the market, evaluating member's needs and product capabilities, and reporting findings to ChicagoFIRST Board members as recommendations.

Objectives

1. Determine membership needs and system requirements
2. Produce a vendor RFP
3. Identify a list of prospective vendors for demo and proof of concept.

Membership Committee

Consisting of Board Members and Officers designed with the mission and objectives below:

Mission

Provide oversight and recommendations to the ChicagoFIRST Board concerning the composition of ChicagoFIRST membership and its growth.

Objectives

1. To review and make recommendation concerning the size of membership
2. To establish a Code of Ethics / Confidentiality statement for new members
3. Establish and maintain a roster of prospective members

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

Members: Katy Hurst, Brad Paton, John Fowler, Michael Carano, Curt Schumacher

Chicago Public Private Task Force

Through co-chairmanship of the City's Office of Emergency Management & Communications Public/Private Task Force, ChicagoFIRST continues to foster collaboration across all sectors and initiate projects for effective public and private emergency response and recovery.

Business Recovery Access Program: Chicago's Business Recovery Access Program (BRAP) is designed to provide critical private sector personnel access into cordoned areas following a major emergency. Security staff, building engineers, and critical IT infrastructure staff can register for BRAP through the upgraded CP3 portal at www.preparedchicago.com.

Shelter in Place/City Evacuation Directives: An OEMC and Public Private Task Force collaboration on the revision of an emergency guidance document on directives for the public's safe evacuation out of the Central Business District.

EOC Activations: ChicagoFIRST coordinates private sector representation for Chicago's Emergency Operations Center activations to provide members with real-time updates and two-way communication with public sector agencies and critical support entities working in the EOC. ChicagoFIRST represented the private sector in the EOC for public gatherings associated with numerous 2022 events.

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

Get Connected: Distribution and Workgroup Lists

ChicagoFIRST offers members a variety of workgroups and notifications described below. Please email Steve or Dionna to be added to or removed from any of these lists. We will coordinate the changes with your firm’s lead representative.

General Member	Receives invitations to Quarterly Meetings with strategic public sector partners and Members Meetings, which provides ChicagoFIRST’s organization updates and Board elections.
ChicagoFIRST Advisory	An email list used to disseminate emergency alert information received from trusted public or private sources. The information ranges from in-progress incidents in the Central Business District to special events and national emergencies.
Emergency Notification System	A SMS text mass notification system to inform of critical information and emergency conference call/ meeting arrangements.
Business Continuity Workgroup	Meets three times a year and features presentations from member firms and subject matter experts on business continuity issues and best practices.
Physical Security Workgroup	Meets bi-annually and features presentations from public sector representatives, subject matter experts and/ or member firms about physical security and life safety topics.
Cyber Workgroup	Meets three times a year and features presentations and discussions from member firms and subject matter experts on cyber threats and data security protection best practices.
Exercise Development Workgroup	Intended to engage members in the planning and facilitation process of the ChicagoFIRST annual exercise with strategic partners. Meets several times prior to the schedule of the annual exercise and afterwards to draft an after-action report.
CPIC Daily Homeland Security Bulletin	A daily report provided by Chicago Police Department’s Crime Prevention & Information Center on significant Chicagoland protests, special events, and national and international intelligence.
HSIN Site	A Department of Homeland Security site housing the ChicagoFIRST page, workgroup deliverables, calendar of events, TLP amber, and sensitive documents. The site is secure and requires member authorization and registration to access.

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

For more information about ChicagoFIRST activities and communications, please email Steven Caluris, steven.caluris@chicagofirst.org, Dionna Cleaveland, Dionna.Cleaveland@chicagofirst.org or info@chicagofirst.org

We want to thank each of you for your participation and support of ChicagoFIRST. The networking, best practices, innovative approaches, and multi sector projects that each of you contribute daily make the real difference. We hope you have a productive, safe, and enjoyable remainder of 2022.

*Fostering
Industry
Resilience &
Security through
Teamwork*

