

# ChicagoFIRST Mid-Year Newsletter

## 2019



Our motto encapsulates our approach to resilience, security, and overall preparedness  
**A CRISIS IS NO TIME TO EXCHANGE BUSINESS CARDS**

TLP **Amber**

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# ChicagoFIRST

Nationally Connected. Regionally Focused.  
Uniquely Resilient.

## 2019 Mid-Year Newsletter

ChicagoFIRST Members, Partners, and Friends,

We hope that 2019 has been as productive and exciting for each of you as it has been for us. The first half of the year brought challenges such as the “Polar Vortex” but gave us rare opportunities to test, analyze, and learn from the event. (That is once we thawed out.) We were able to share best practices amongst member firms, strengthen the city’s response through our Public Private Partnerships, and evaluate impact across numerous sectors. Practices like this have and will continue throughout the year.

ChicagoFIRST’s collaboration among its members and with all levels of government just keeps getting better. This year we have enhanced interaction with Public Partners, started a sub-committee on cloud implementation, and commenced a workgroup on Operational Risk. This newsletter highlights our 2019 meetings and activities to date. Our workgroup sessions result in deliverables with actionable recommendations on the topics discussed. If you need a copy of a deliverable, please contact us.

Martha and I look forward to a productive second half of 2019. If you have suggestions for upcoming meeting topics, please let us know. Thank you for your ongoing participation in this vital effort to make our entire community more resilient. As always, See Something, Say Something.

**Steven Caluris, Executive Director**

**Martha Meegan, Deputy Director**

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Upcoming 2019 Events				
Month	Day	Event	Time	
July	25	Business Continuity Workgroup	12:00	2:00
August	28	Strategic Partner & Member Tabletop	11:00	2:00
September	24	Physical Security Workgroup	9:00	11:00
October	24	Business Continuity Workshop	12:00	2:00
November	6	Quarterly Strategic Partner & Member	12:00	2:00
	20	Cyber Workgroup	8:30	10:30
December	11	Regulatory Roundtable	8:30	10:30

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## *ChicagoFIRST Governance*

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**Board Election Results:** ChicagoFIRST held Board elections in January for three expiring terms and for the leadership positions with the following results:

**Board of Directors (three-year terms)**

Arlan McMillan, Chief Security Officer, Kirkland & Ellis, LLP, (re-elected)

Curt Schumacher, Vice President, Infrastructure, Cboe Global Markets, (re-elected)

Stan Stavro, Senior Vice President, Global Business Continuity & Recovery/Crisis Management, Bank of America, (re-elected)

**Leadership (one- year term)**

Theresa Enright Oleson, Sr. Director, Global Business and Technology Resilience, Aon, elected as Chair.

Arlan McMillan, Chief Security Officer, Kirkland & Ellis, LLP, elected as Vice Chair.

**2019 Goals:** To enhance ChicagoFIRST's mission, the Board requested a review of the organization's by-laws, core business continuity, emergency management objectives with public and private sector entities, and an exploration of a hybrid workgroup featuring topics of interest that cross different business lines.

**Membership:** ChicagoFIRST would like to welcome our newest member, Devon Bank. While our current membership continues at its historical average, we welcome additional members that share a similar risk profile and critical assets in Chicago or operational sites in the collar counties. If you know of a firm that would be a good addition to ChicagoFIRST, please contact the Executive Director, Steve Caluris.

**Social Media:** Please help raise the profile of ChicagoFIRST by following and liking us on Twitter <https://twitter.com/chicagofirst> and LinkedIn <https://www.linkedin.com/company-beta/15520364/>



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## *National and Regional Endeavors*

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**National Outreach:** ChicagoFIRST enhanced relationships with RPCfirst members from the northeast region and California to support some of our nationally based members and has assisted with the development of the shared HSIN website platform. ChicagoFIRST also participates in the Regional Consortium Coordinating Council (RC3) and the FS-ISAC meetings to broaden the scope of information sharing on planning and mitigation measures for widespread emergencies.

**Local Outreach:** ChicagoFIRST continues to participate in meetings with Electronic Crimes Task Force, FEMA Region V, InfraGard, BOMA, the CPD 1<sup>st</sup> District Advisory Council, and classified briefings on critical issues affecting the state of preparedness from physical and cyber related threats.

**Emergency Planning and Exercise Ventures:** ChicagoFIRST is a member of the FSSCC Executive Committee's After Action Report Task Group. The group's work includes prioritizing and inventorying all projects to facilitate the development of future exercises.

In June, we participated as an observer in FEMA's Shaken Fury 2019 (SF19) exercise with the U.S. Department of Energy, U.S. Northern Command, state and local governments, and the private sector. The exercise featured a "no-notice" 7.7 magnitude earthquake scenario along the New Madrid Seismic Zone (NMSZ) near Memphis, Tennessee to incorporate response and recovery missions for the purpose of identifying gaps in resources and implementing a coordinated recovery strategy.



In May, ChicagoFIRST staff and members participated in Operation PowerPlay 2019, a statewide multi-agency operations-based exercise facilitated at Illinois Institute of Technology. The exercise simulated a response to multiple tornadoes and major flooding throughout Illinois as a result of a severe storm event, in addition to a complex coordinated cyber-attack impacting several utilities. ChicagoFIRST exercised communications and notification procedures with public sector agencies and participating ChicagoFIRST members from the Office of Emergency Management and Communications EOC.



In April, we acted in the role of an observer for the Crimson Contagion Pandemic National Tabletop, a multi-state, whole of government effort focused on pandemic response and policy issues of workforce viability, critical infrastructure protection, economic impact, and medical surge operations.

ChicagoFIRST is a lead representative in the Illinois's Business Emergency Operations Center, representing members' operational interests statewide on calls informing of impending severe weather or other events of potential impact.

ChicagoFIRST participated in the ComEd's Load Share workshop along with the City's Office of Emergency Management and Communications and other Public Sector partners.

**Speaking Engagements:** ChicagoFIRST's Executive Director gave a presentation on public private partnerships for the Office of the Director of National Intelligence and secured speakers on financial services intelligence sharing and analysis for intelligence agency executives. Presenters included ChicagoFIRST members Kevin Novak of Northern Trust, Jason Stradley of the OCC, and John O'Malley of William Blair.

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### *ChicagoFIRST Events, Workgroups and Services*

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#### **Quarterly Strategic Partner & Member Meetings**

##### **February 6:**

**Presenter:** Daniel Casey, Deputy Director Public Safety Information Technology Office of Emergency Management and Communications

**Topic:** GPS Rollover and the possible impacts.

**Presenter:** Shannon Brusseau, Senior Emergency Preparedness Administrator at ComEd

**Topic:** Overview of the Operation Power Play 2019 scenario.

**Presenter:** James Higgins, Liaison to Chicago Police and Ronald Ester, Chief of Safety, Security and Control Operations at Chicago Transit Authority

**Topic:** CTA's Safety and Security Operations, including their citywide emergency evacuation response plans and capabilities and public safety camera systems.

ChicagoFIRST members and public sector partners shared their experiences addressing the public safety and business continuity issues associated with the polar vortex severe winter weather event.



#### **May 15:**

**Presenter:** Joseph Jorgensen, Senior Director of the Business Continuity Management and Global Security at CME Group

**Topic:** Development of an Operational Risk/ 2<sup>nd</sup> Line of Defense Workgroup.

**Presenter:** David Young, Special Agent and Behavioral Analysis Unit Coordinator in the FBI Chicago Field Office

**Topic:** Pre-attack Warnings of Targeted Violence.

#### **Members Meeting**

**January 24:** ChicagoFIRST held its bi-annual Members Meeting introducing Steven Caluris as the new Executive Director and to elect member representatives to expiring and open Board terms. Also presented were the results of the 2018 Year-End Members Survey, the 2019 goals, and Public Private Task Force Updates.

**June 27:** ChicagoFIRST's mid-year Members Meeting featured updates on ChicagoFIRST events and upcoming meetings. Members were encouraged to offer recommendations for a scenario for the August 28<sup>th</sup>. Tabletop Exercise featuring public sector partners.

#### **Workgroup Initiatives**

**Operational Risk Workgroup Development:** Under the Chairmanship of Joseph Jorgensen from CME Group, ChicagoFIRST is introducing a new workgroup exploring best practices regarding the ways in which operational risk intersects with preparedness, response, and resilience. Members interested in participating in this workgroup can contact either Steve or Martha.

**Cloud Implementation Subcommittee:** Under the leadership of Peter Vays from Wintrust and Ralston Simmons from William Blair, a subcommittee within the Cyber Workgroup has been developed to collaboratively develop policy guidance, frameworks, and project walkthroughs to securely work through cloud implementation initiatives. Contact either Steve or Martha if interested in participating in this committee.

#### **Business Continuity Work Group**

##### **March 21:**

**Presenter:** Leonard Hanson, CME Group's Director, Business Continuity Planning, Infrastructure and Operations |

**Topic:** DR Environment Maintenance and Readiness.

**Presenters:** Kin Lee, Senior Business Continuity Specialist at Mesirow Financial and ChicagoFIRST



**Topic:** Polar Vortex Telecommuting Experience - business continuity response and impacts from the severe winter weather event in the regional area of Chicago.

## Physical Security Workgroup

### May 7:

**Presenter:** Vince Genualdi, Titan Security Director for City Special Event Security Management

**Topic:** Security operation and procedures instituted for summer events held in Millennium and Maggie Daley Park and the River Walk.



**Presenter:** Sgt. Amanda Vanek, 18<sup>th</sup> District Business Liaison and Sgt. Carol Burns, 1<sup>st</sup> District Business Liaison

**Topic:** Central Business District Criminal Activity.

**Presenter:** Chicago Police Officer Paul Morin, CPD Terrorism Liaison Officer Coordinator

**Topic:** Adobe Connect Intelligence Sharing Model.

## Cyber Security Workgroup

**February 26:** Christopher Sowinski, FBI Cyber Analyst, joined members in a roundtable discussion on the significant cyber incidents and intelligence reports that impact business operations. Members discussed their Top 10 cyber related concerns during 2018 and offered recommendations for topics for future meetings.

**June 12:** Representatives from Proofpoint presented an overview of cyber security threat reports attributed to email, social media and the web. Subcommittee Leads Peter Vays and Ralston Simmons provided an update on the Cloud Implementation Subcommittee meeting held in May. Co-Chair, Paul Bivian facilitated a cyber extortion scenario walk-through exercise. Members shared programming ideas for October's Cyber Security Awareness Month.

## Situational Awareness

ChicagoFIRST continued monitoring current events and sending advisories on disruptive protests and marches. ChicagoFIRST provided real-time notifications using communications received from the Chicago Police Fusion Center, OEMC, WebEOC, social media, and ChicagoFIRST members with first-hand knowledge of events. ChicagoFIRST also facilitated forwarding advisories on national weather-related events received from our RPCfirst partners.

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## Chicago Public Private Task Force

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Through co-chairmanship of the City's Office of Emergency Management & Communications Public/Private Task Force, ChicagoFIRST continues to foster collaboration across all sectors and initiate projects for effective public and private emergency response and recovery.

**Business Recovery Access Program:** Chicago's Business Recovery Access Program (BRAP) is designed to provide critical private sector personnel access into cordoned areas following a major emergency. Security staff, building engineers and critical IT infrastructure staff can register for BRAP through the upgraded CP3 portal at [www.preparedchicago.com](http://www.preparedchicago.com).

**Shelter in Place/City Evacuation Directives:** A collaborative effort between OEMC and the Public Private Task Force has produced the release of a one-page emergency guidance report. This will continue to be a working document with releases in the near future continuing to improve transparency.

**EOC Activations:** ChicagoFIRST coordinates private sector representation for Chicago's Emergency Operations Center to provide members with real-time updates and two-way communication from the EOC. ChicagoFIRST represented the private sector in the EOC for Memorial Day and 4<sup>th</sup> of July weekend activities. Thank you to Tracy Stone from FHLB for joining the volunteer team.



**Local Business Emergency Operations Center (BEOC):** The Private Sector Common Operating Picture is an effort to create a dashboard of important key resources for business entities, to include energy, transportation, communications, weather, and mass gatherings. The system is also intended to facilitate input from the private sector about their business recovery needs during an incident. We are currently designing HSIN Adobe Connect Dashboards for this purpose.



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***Get Connected: Distribution and Workgroup Lists***

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ChicagoFIRST offers members a variety of workgroups and notifications described below. Please email [info@chicagofirst.org](mailto:info@chicagofirst.org) to be added to or removed from any of these lists. We will coordinate the changes with your firm's lead representative.

<b>General Member</b>	Receives invitations to Quarterly Meetings with strategic public sector partners and Members Meetings, which provides ChicagoFIRST's organization updates and Board elections.
<b>ChicagoFIRST Advisory</b>	An email list used to disseminate emergency alert information received from trusted public or private sources. The information ranges from day- to-day, in-progress incidents in the Central Business District to special events and national emergencies.
<b>Emergency Notification System</b>	ChicagoFIRST utilizes a SMS text mass notification system to inform of critical information and emergency conference call/ meeting arrangements.
<b>Business Continuity Workgroup</b>	Meets three times a year and features presentations from member firms and subject matter experts about business continuity issues and best practices.
<b>Physical Security Workgroup</b>	Meets bi-annually and features presentations from public sector representatives, subject matter experts and/ or member firms about physical security and life safety topics.
<b>Cyber Workgroup</b>	Meets three times a year and features presentations and discussions from member firms and subject matter experts on cyber threats and data security protection best practices.
<b>Cloud Implementation Sub-Committee</b>	This is a newly formed sub-committee of the Cyber Workgroup. The group continues to move forward with discussion on multiple interests concerning Cloud Implementation. All members are welcome to join.
<b>CPIC Daily Homeland Security</b>	An email providing the Chicago Police Department's Crime Prevention & Intelligence Center daily report of significant Chicagoland protests, special events, and national and international intelligence. For Official Use Only.
<b>HSIN Site</b>	A Department of Homeland Security Information Network Site housing the ChicagoFIRST Members Only website, workgroup deliverables, calendar of events, and TLP amber and government documents. The site requires member authorization and registration from ChicagoFIRST's Executive Director.

***For more information about ChicagoFIRST activities and communications, please email Steven Caluris , Martha Meegan or [info@chicagofirst.org](mailto:info@chicagofirst.org)***

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# ChicagoFIRST

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We want to thank each of you for your participation and support of ChicagoFIRST. The networking, best practices, innovative approaches, and multi sector projects that each of you contribute daily make the real difference. We hope you have a productive and enjoyable remainder of 2019.

*Fostering  
Industry  
Resilience &  
Security through  
Teamwork*

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