

# ChicagoFIRST

Nationally Connected. Regionally Focused.  
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## 2018 Mid-Year Newsletter



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## 2018 Mid-Year Newsletter

ChicagoFIRST Members, Partners and Friends,

We hope you're enjoying the summer and are taking advantage of the recreational activities and festivals our area has to offer. In Chicago, we're seeing increased screening and vehicle barriers at mass gatherings due to concerns about soft target attacks. That threat, along with cyber-attacks on critical infrastructure and national resiliency initiatives, have remained a focus of our work in the first half of 2018.

ChicagoFIRST's collaboration among its members and with all levels of government is producing results that make us collectively better prepared for emergencies. This newsletter catalogs our 2018 meetings and activities to date. Our workgroup sessions result in deliverables with actionable recommendations on the topics discussed, so if you need a deliverable, please contact us.

We've continued to improve our Homeland Security Information Network (HSIN) site and update it daily with new FOUO, LES and TLP Amber partner documents and ChicagoFIRST deliverables. To date, 80 members have registered for a HSIN account.

Martha and I look forward to a productive second half of 2018. If you have suggestions for upcoming meeting topics, please let us know. Thank you for your ongoing participation in this vital effort to make our entire community more resilient. As always, See Something, Say Something.

**Michael Carano, Executive Director**

**Martha Meegan, Deputy Director**

### [Newsletter Contents](#)

<i><a href="#">ChicagoFIRST Governance</a></i>	<i><a href="#">Page 2</a></i>
<i><a href="#">ChicagoFIRST National, Regional and Local Accomplishments</a></i>	<i><a href="#">Page 2</a></i>
<i><a href="#">ChicagoFIRST Events, Workgroups &amp; Services</a></i>	<i><a href="#">Page 4</a></i>
<i><a href="#">Chicago Public / Private Task Force</a></i>	<i><a href="#">Page 5</a></i>
<i><a href="#">Get Connected: Distribution and Workgroup Lists</a></i>	<i><a href="#">Page 6</a></i>

Upcoming Events				
Month	Day	Event	Time	
July	19	Business Continuity Workgroup	12:00	2:00
	26	Members Meeting (WebEx only)	8:00	9:00
August	15	Strategic Partner & Member Tabletop	11:00	2:00
September	25	Physical Security Workgroup	9:00	11:00
October	18	Business Continuity Workshop	12:00	2:00
	30	Cyber Workgroup	8:30	10:30
November	14	Quarterly Strategic Partner & Member	12:00	2:00
December	6	Regulatory Roundtable	8:30	10:30

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## *ChicagoFIRST Governance*

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**Board Election Results:** ChicagoFIRST held Board elections in January for three expiring terms and for the leadership positions with the following results:

**Board of Directors (three-year terms)**

Michael Wallace, VP, BMO Harris (re-elected)

Bethany Netzel, Managing Director, CME Group (re-elected)

Jason Stradley, VP, Options Clearing Corp (re-elected)

**Leadership (one- year term)**

Michael Wallace, VP, BMO Harris, re-elected as Chair

Theresa Enright Oleson, Director, Aon, re-elected as Vice Chair

**2018 Goals:** In January, the Board emphasized continued participation in national initiatives and leadership in local planning efforts with the Public Sector; identification of enhanced methods of managing emergency operations and messaging; and facilitation of productive workgroup sessions.

**Membership:** While our current membership continues at its historical average, we have the capacity to add additional members. Potential members include firms that share a similar risk profile with existing members, such as an employee base and critical assets in Chicago or operational sites in the collar counties. If you know of a firm that would be a good addition to ChicagoFIRST, please contact either Mike or Martha.

**Social Media:** Please help raise the profile of ChicagoFIRST by following and liking us on Twitter <https://twitter.com/chicagofirst> and LinkedIn <https://www.linkedin.com/company-beta/15520364/>

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## *ChicagoFIRST National, Regional and Local Accomplishments*

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**National Projects: Cross Sector Coordination** – In his role as a member of the FSSCC Executive Committee, Mike Carano is part of a Task Group developing a national playbook to escalate, coordinate and communicate information across the financial services, energy and communication sectors. The goal is to implement a crisis communication workflow with triggers that leverages the National Council of ISACs, National Cybersecurity and Communications Integration Center (NCCIC) and National Infrastructure Coordinating Center (NICC) during significant national incidents.

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**After Action Report Task Group:** ChicagoFIRST is working with a team led by American Express and Bank of America to develop reporting for action items from the financial sector cyber exercise program. The work includes prioritizing the items; facilitating the development of future exercises based on the inventory; and monitoring the progress of work to resolve the issues identified.

**Workshops and Exercises:** ChicagoFIRST participated in tabletop and live action exercises in June simulating airline disasters at Midway Airport. The City of Chicago designed these multi-agency exercises to validate first responder actions, communications, resource request systems and survivor unification plans. ChicagoFIRST represented the private sector in both exercises at the City's Emergency Operations Center and piloted a HSIN Connect Dashboard for real-time communications and information posting.

ChicagoFIRST participated in planning and execution of FEMA's 2018 National Level Exercise, which simulated a catastrophic hurricane impacting the Mid-Atlantic coast. The exercise provided an opportunity to understand how information will flow to private sector firms involved in response and recovery operations and to implement lessons learned on the use of tools and coordination meetings from the 2017 hurricane season.

In January, DHS organized Homeland Security Executive Education Seminar in Chicago and invited Mike Carano to represent critical infrastructure. The seminar, which included executives from area first responder agencies and lifeline sectors, reinforced public private relationships that will facilitate future preparedness and emergency response operations.

**Regional Collaboration:** Mike Carano accepted the role of *RPCfirst* Vice Chair to help develop strategy, policies and procedures for the coalitions on information sharing and public-sector relationship building to enhance emergency preparedness, response and mitigation measures for widespread emergencies. ChicagoFIRST also participates in *RPCfirst* and Regional Consortium Coordinating Council (RC3) meetings.

**Local Collaboration:** Mike Carano's term on the Chicago Electronic Crimes Task Force Steering Committee expired in May and the Committee selected Justin Henkel, Director of Cyber Threat Response at CME to represent the local Financial Sector until 2020. ChicagoFIRST continued to participate in meetings with FEMA Region V, InfraGard, BOMA, the CPD 1<sup>st</sup> District Advisory Council, CAPS and classified briefings.

**Speaking Engagements:** Mike Carano represented ChicagoFIRST at several speaking engagements to discuss public private partnerships, including a presentation to a Kazakhstan Financial Ministry delegation hosted by World Chicago and a request by the Office of the Director of National Intelligence to develop a half-day program for Federal intelligence agency executives on financial services intelligence sharing and analysis. Members Kevin Novak and Bill Barouski of Northern Trust, Jason Stradley of the OCC, Kyle Walsh of TransUnion and John O'Malley of William Blair joined Mike in providing their perspectives on intelligence processes. Mike continued to guest lecture for the University of Chicago Graduate Program on Threat and Hazard Management and serves on the Advisory Committee for the program.

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## *ChicagoFIRST Events and Services*

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### **Quarterly Strategic Partner & Member Meetings**

**February 14:** Deborah Fulk, Senior Planner from FEMA Region V, discussed scenarios and lessons learned from the April 2017 Chicago Metropolitan Statistical Area Power Outage Workshop that focused on the lifeline sectors of Communications, Energy, Transportation, and Water/Wastewater following a long-term regional power outage caused by a cyber-attack. The presentation was followed by a facilitated discussion on the implications of the outage with our public and private sector partners.

**May 16:** Newly appointed 18<sup>th</sup> District Commander Dan O’Shea discussed his public safety goals; Dr. Grace Chang, Chicago Committee on Trauma, presented the “Stop the Bleed Campaign”, a public education effort on initial response to uncontrolled bleeding in emergency situations; and ComEd Senior Planner, David Bunge, reported outcomes of the 2017 ComEd Operation Power Play Statewide Exercise.

### **Members Meeting**

**January 25:** ChicagoFIRST held its bi-annual Members Meeting to elect member representatives to expiring and open Board terms. Staff also discussed organizational updates, the 2017 Year-End Members Survey Results, 2018 goals, and Public Private Task Force Updates.

### **Business Continuity Work Group**

**March 15:** Ed Fenelon, Meteorologist in Charge of the National Weather Service in Chicago, discussed weather-related natural disasters, trends and local and national outlooks and new online tools available from NOAA. He followed the presentation by an open forum on severe weather impacts on business operations and the members discussed their response plans.

### **Physical Security Workgroup**

**April 24:** Panelists from Sound Incorporated, Convergent Technologies, and Johnson Controls discussed emerging technologies for physical security and Smart Buildings. Members shared their strategies experience implementing the latest technology in existing and newly constructed facilities.

### **Cyber Security Workgroup**

**February 27:** Paul Aho, Architecture Director, Network Security and Keith Zhang, Architecture Director, Identity Management, both of CNA, led a discussion on Identity Management Issues and Remote Access Services and Software.



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**June 26:** Jason Beatty, Sr. Information Security Engineer, Chicago Trading Co presented best practices for Network Segmentation and led a roundtable discussion on the topic. Paul Aho of CNA discussed his firm's CSIRT Response Plans and tabletop exercises from the technical and executive perspectives.

## **Situational Awareness**

ChicagoFIRST continued monitoring current events and sending advisories on disruptive protests and marches, including May Day. ChicagoFIRST provided real-time notifications using communications received from the Chicago Police Fusion Center, OEMC, WebEOC, social media and ChicagoFIRST members with first-hand knowledge of events. ChicagoFIRST also facilitated forwarding advisories on national weather-related events received from our RPCfirst partners.

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## **Chicago Public Private Task Force**

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Through co-chairmanship of the City's Office of Emergency Management & Communications Public/Private Task Force, ChicagoFIRST continues to foster collaboration across all sectors and initiate projects for effective public and private emergency response and recovery.

**Business Recovery Access Program:** Chicago's Business Recovery Access Program (BRAP) is designed to provide critical private sector personnel access into cordoned areas following a major emergency. Security staff, building engineers and critical IT infrastructure staff can register for BRAP through the upgraded CP3 portal at [www.preparedchicago.com](http://www.preparedchicago.com).

**Shelter in Place/City Evacuation Directives:** A collaborative effort between OEMC and the Public Private Task Force has produced emergency guidance on citywide evacuation routes and shelter in place procedures to be distributed to the public in the fall of 2018.

**EOC Activations:** ChicagoFIRST coordinates private sector representation for the City's Emergency Operations Center to provide members with real-time updates and two-way communication from the EOC. On July 4, ChicagoFIRST will represent the private sector in the EOC for this Special National Security Event.

**Common Operating Picture:** The Private Sector Common Operating Picture is an effort to create a dashboard of important key resources for business entities, to include energy, transportation, communications, weather and mass gatherings. The system is also intended to facilitate input from the private sector about their business recovery needs during an incident. We are currently piloting HSIN Dashboards for this purpose.

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## ***Get Connected: Distribution and Workgroup Lists***

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ChicagoFIRST offers members a variety of workgroups and notifications described below. Please email [info@chicagofirst.org](mailto:info@chicagofirst.org) if you would like to be added to or removed from any of these lists. We will coordinate the changes with your firm's lead representative.

<b>General Member</b>	Provides routine updates for all members about events, meetings, projects, and overall ChicagoFIRST organization updates.
<b>ChicagoFIRST Advisory</b>	An email list used to disseminate emergency alert information received from trusted public or private sources. The information ranges from day- to-day, in-progress incidents in the Central Business District to special events and national.
<b>Emergency Notification System</b>	ChicagoFIRST utilizes a mass notification system to contact members on their landline, mobile phone and e-mail addresses to inform of critical information and emergency conference call/ meeting arrangements.
<b>Business Continuity Workgroup</b>	Meets three times a year and features presentations from member firms and subject matter experts about business continuity issues and best practices.
<b>Physical Security Workgroup</b>	Meets bi-annually and features presentations from public sector representatives and member firms about physical security and life safety topics.
<b>Cyber Security Workgroup</b>	Meets three times a year informing of cyber security regulatory updates and best practices.
<b>CPIC Daily Homeland Security</b>	An email providing The Chicago Police Department's Crime Prevention & Intelligence Center daily report of significant Chicagoland protests, special events, and national and international intelligence. For Official Use Only.
<b>HSIN Site</b>	A Department of Homeland Security Information Network Site housing TLP Amber and Government Documents. The site requires member authorization and registration from ChicagoFIRST's Executive Director.

***For more information about ChicagoFIRST activities and communications, please email Michael Carano, Martha Meegan or [info@chicagofirst.org](mailto:info@chicagofirst.org)***

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