

ChicagoFIRST

Nationally Connected. Regionally Focused.
Uniquely Resilient.

2017 Mid-Year Newsletter



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ChicagoFIRST Members, Partners and Friends,

We hope your Chicagoland summer is off to an enjoyable start and that you're taking advantage of the incredible variety of recreational activities and festivals here. Of course, those mass gatherings require extra vigilance considering recent soft target attacks around the world. That threat, along with cyber-attacks, have remained a focus of our work in the first half of 2017. We're also engaged in national projects for cross-sector crisis coordination and industry-wide cyber exercise after action item resolution.

ChicagoFIRST's collaboration among its members and with all levels of government is producing results that make us collectively better prepared for emergencies. This newsletter catalogs our 2017 meetings and activities to date. The workgroup sessions result in deliverables that include actionable recommendations on the topics discussed, so if you need a deliverable, please contact us.

We've made progress improving our web presence by upgrading our public website and social media accounts, and DHS has provisioned the secure Homeland Security Information Network (HSIN) site that we'll use for emergency response and for sharing non-public documents.

Martha and I look forward to a productive second half of 2017. If you have suggestions for upcoming meeting topics, please let us know. Thank you for your ongoing participation in this vital effort to make our entire community more resilient. As always, See Something, Say Something.

Michael Carano, Executive Director

Martha Meegan, Deputy Director

[Newsletter Contents](#)

<i>ChicagoFIRST Governance</i>	<i>Page 2</i>
<i>ChicagoFIRST National, Regional and Local Accomplishments</i>	<i>Page 3</i>
<i>ChicagoFIRST Events, Workgroups & Services</i>	<i>Page 4</i>
<i>Chicago Public / Private Task Force</i>	<i>Page 5</i>
<i>Get Connected: Distribution and Workgroup Lists</i>	<i>Page 6</i>

Upcoming Events			
Month	Day	Event	Time
July	19	Quarterly Strategic Partner & Member Meeting	12:30 pm - 2:30 pm
	27	Members Meeting	8:00 am - 9:00 am
August	15	Cyber Workgroup	8:30 am - 10:30 am
	23	Tabletop Exercise	11:00 am - 2:00 pm
September	19	Physical Security Workgroup	9:00 am - 11:00 am
October	18	Quarterly Strategic Partner & Member Meeting	12:30 pm - 2:30 pm
November	16	Business Continuity Workgroup	12:00 pm - 2:00 pm
	30	Regulatory Roundtable	8:30 am - 10:30 am
December	12	Cyber Workgroup	8:30 am - 10:30 am

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ChicagoFIRST Governance

Board Election Results: ChicagoFIRST held Board elections in January with the following results:

Board of Directors (three-year terms)

Katy Hurst, SVP, Northern Trust (reelected)
Theresa Enright Oleson, Director, Aon (reelected)
Jeffery Kenyon, SVP, MB Financial (elected)

Board of Directors (one seat; two-year unexpired term)

Arlan McMillian, Chief Security Officer, Kirkland, (elected)

Leadership (one year term)

Michael Wallace, VP, BMO Harris, reelected as Chair
Theresa Enright Oleson, Director, Aon, reelected as Vice Chair

In addition, Jeffrey Kenyon, Senior Vice President Enterprise Risk Management, MB Financial Bank, was appointed Treasurer succeeding Jennifer Papenhagen, Senior Advisory Supervisor, MB Financial Crimes. We thank Jen for her service on the Board and wish her well in her new position at MB Financial.

2017 Goals: In January, the Board finalized our 2017 Goals, which include greater participation in national initiatives, implementing a new web portal, enhanced leadership on local planning with efforts with the Public Sector and a greater focus on results-oriented workgroup meetings.

Membership: ChicagoFIRST welcomes new member Kirkland & Ellis, whose team has actively participated in our meetings, events and Board. Our current membership roll is at its historical average, which means we have capacity to add several members. If you know of a firm that would be a good addition to ChicagoFIRST, please contact Mike Carano. Potential members include firms that share a similar risk profile to most existing members, such as an employee base and critical assets in Chicago and operational sites in the collar counties.

Website Upgrade: ChicagoFIRST relaunched its public website in May with hosting and assistance from the FS-ISAC and Mid-Atlantic FIRST Executive Director Robin Remines. In June, DHS provisioned the ChicagoFIRST Homeland Security Information Network (HSIN) site which will provide access to our secure documents, DHS resources and an emergency response center for use during events. We will pilot the site in July and go live by the end of August.

Social Media: Please help raise the profile of ChicagoFIRST by following and liking us on Twitter <https://twitter.com/chicagofirst> and LinkedIn <https://www.linkedin.com/company/chicagofirst>

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ChicagoFIRST National, Regional and Local Accomplishments

National Projects: Cross Sector Coordination - ChicagoFIRST is part of a FSSCC Team developing a national playbook to escalate, coordinate and communicate information across the financial services, energy and communication sectors. The goal is to implement a crisis communication workflow with triggers that leverages the National Council of ISACs, National Cybersecurity and Communications Integration Center (NCCIC) and National Infrastructure Coordinating Center (NICC) during significant national incidents.

After Action Report Task Group - ChicagoFIRST is developing reports for the FSSCC Task Group managing about 180 action items from the financial sector cyber exercise program. The work includes maintaining a consolidated inventory of after-action items; prioritizing the items; facilitating the development of future exercises based on the inventory; and monitoring the progress of work to resolve the issues identified.

Workshops and Exercises: ChicagoFIRST worked on the design team for the Operation Power Play 2017 Statewide Exercise and participated at the Illinois Business Emergency Operations Center. The exercise, sponsored by ComEd, Ameren, UIC, OEMC, IEMA, DuPage EM, and the U.S. Army Reserve, was designed to test low-probability, high-impact catastrophic events throughout the State of Illinois. Representatives from over 30 government and private sector entities tested responder safety; EOC management; critical resource management; interoperable communications; and restoration of power to critical infrastructure.

ChicagoFIRST participated in the Chicago Metropolitan Statistical Area Power Outage Workshop hosted by FEMA V, OEMC, Cook County DHSEM and IEMA. The purpose was to discuss regional coordination procedures between local, county, state and federal governments and the energy, transportation, water, and communications sectors. Elements included providing and de-conflicting resources for impacted areas and assessing mutual reliance, resource needs and mechanisms for information sharing during a long-term power outage. The workshop also established and reinforced public private relationships that will facilitate future preparedness and emergency response operations.

Regional Collaboration: ChicagoFIRST continues to participate in regularly scheduled regional coalition meetings of RPCfirst and the Regional Consortium Coordinating Council (RC3) to share information and best practices and develop relationships that would be useful during widespread emergencies.

Local Collaboration: As a member of the Steering Committee of the Chicago Electronic Crimes Task Force, ChicagoFIRST co-coordinated the first quarter meeting on account takeover trends and mitigation hosted by CBOE and featuring Bill Barouski, DCISO, Northern Trust. ChicagoFIRST also participated in CECTF's cyber exercise and ongoing meetings with InfraGard, BOMA, and the CPD 1st District Advisory Council.

Speaking Engagements: Executive Director Mike Carano represented ChicagoFIRST at several speaking engagements to discuss public private partnerships. Events included a panel discussion with IEMA Executive Director James Josef and FEMA V Acting Director Jan Odeshoo; a joint presentation with the FS-ISAC, FSSCC and CaliforniaFIRST at the Continuity Insights Conference; a lecture for the University of Chicago Graduate Program on Threat and Hazard Management; and a presentation at the OEMC with Chief of Staff Ted Berger for the Business Resumption Planner's Association.

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ChicagoFIRST Events and Services

Quarterly Strategic Partner & Member Meetings

January 18: The first Quarterly Meeting featured representatives from Cook, Will, and DuPage Emergency Management presenting their operational resources and capabilities. David Bunge, Senior Emergency Preparedness Administrator from ComEd, discussed the Operation Power Play 2017 Statewide Exercise.

April 19: The second Quarterly Meeting featured Michael Chesney, Director of the FEMA V National Preparedness Division, discussing the agency's planning, response and recovery activities for addressing regional risks. Brian Tishuk, the Executive Director of the Financial Services Sector Coordinating Council, discussed the national partnership efforts to coordinate cyber security, disaster planning and response with the energy and telecommunication sectors.

Members Meeting

January 26: ChicagoFIRST held its bi-annual Members Meeting to elect members to expiring and open Board terms. Staff also discussed organizational updates, 2016 Year End Members Survey Results, 2017 goals, and Public Private Task Force Updates.

Business Continuity Work Group

February 16: Sara Alexander, Director of Business Resilience, and Chris Boike, Lead Investigator for Global Corporate Security, provided an overview of CME's BCM Event Management and Incident Response Programs. Kin Lee, Assistant Vice President-IT Governance at Mesirow Financial, presented his firm's BCM Training and Awareness Program. Special thanks to The PrivateBank for sponsoring this meeting.

June 22: Sponsored by the Federal Reserve Bank of Chicago, the agenda featured a roundtable discussion on ChicagoFIRST's survey of members' Business Impact Analyses practices. Participants benchmarked how their firm conducts BIAs in contrast to their peers, including the personnel and departments involved in development and approval of BIAs and the software used to record and maintain BIA information.

Physical Security Workgroup

May 16: Sponsored by Northern Trust, this meeting featured a presentation and panel discussion on Employee Travel Risk Management with David Eberhardt, Special Agent in Charge of the US. Diplomatic Security Service in Chicago, and representatives from SOS International, Lifeline Response and iJet. The panel discussed duty of care obligations, risk assessments and security resources for employees traveling nationally and internationally.

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Cyber Security Workgroup

March 21: This meeting, sponsored by Options Clearing Corporation, featured Tony Enrique, DHS Cyber Security Advisor from Region V Office of Cyber Security and Communications, presenting resources and capabilities available for the private sector. Members also engaged in a roundtable discussion on meeting financial regulator's proposed 2-Hour Recovery Time Objective for Cyber incidents.

Situational Awareness

ChicagoFIRST continued monitoring and sending advisories for significant post-presidential election, state budget and May Day protests. ChicagoFIRST provided real time notifications using communications received from the Chicago Police Fusion Center and OEMC, WebEOC, social media and ChicagoFIRST members with first-hand knowledge of events.

Chicago Public Private Task Force

Through co-chairmanship of the City's Office of Emergency Management & Communications Public Private Task Force, ChicagoFIRST continues to foster collaboration across all sectors and initiate projects for effective public and private emergency response and recovery.

Business Recovery Access Program: Chicago's Business Recovery Access Program (BRAP) is designed to provide critical private sector personnel access into cordoned areas following a major emergency. The program is in final review by the City's legal team. Security staff, building engineers and critical IT infrastructure staff can register for BRAP through the CP3 portal at www.preparedchicago.com.

Shelter in Place/City Evacuation Directives: A collaborative effort between the Public Private Task Force to develop directives on shelter in place procedures and citywide evacuation routes and mass casualty management solutions. ChicagoFIRST staff participated in multi-agency workshops to update the City evacuation plans. The deliverables are in final review by the City's legal team.

EOC Activations: ChicagoFIRST coordinates private sector representation in the City's EOC during activations, providing members with real-time updates two-way communications with Center. On July 4, ChicagoFIRST will represent the private sector in the EOC this National Special Security Event (NSSE).

Common Operating Picture: The Private Sector Common Operating Picture is an effort to create a dashboard of key resources for business entities, including energy, transportation, communications, weather and mass gatherings. The system is also intended to record input from private sector entities about their recovery needs during an incident.

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Get Connected: Distribution and Workgroup Lists

ChicagoFIRST offers members a variety of workgroups and notifications described below. Please email info@chicagofirst.org if you would like to be added to or removed from any of these lists. We will coordinate the changes with your firm's lead representative.

General Member	Provides routine updates for all members about events, meetings, projects, and overall ChicagoFIRST organization updates.
ChicagoFIRST Advisory	An email list used to disseminate emergency alert information received from trusted public or private sources. The information ranges from day- to-day, in-progress incidents in the Central Business District to special events and national
Emergency Notification System	ChicagoFIRST utilizes the AlertFind mass notification system to contact members on their landline, mobile phone and e-mail to inform them of critical information and emergency conference call/ meeting arrangements.
Business Continuity Workgroup	Meets three times a year and features presentations from member firms and subject matter experts about business continuity issues and best practices.
Physical Security Workgroup	Meets bi-annually and features presentations from public sector representatives and member firms about physical security and life safety topics.
Cyber Security Workgroup	Meets three times a year informing of cyber security regulatory updates and best practices.
CPIC Daily Homeland Security	An email providing The Chicago Police Department's Crime Prevention & Intelligence Center daily report of significant Chicagoland protests, special events, and national and international intelligence. For Official Use Only.
HSIN Site	ChicagoFIRST will launch its Homeland Security Information Network Site in September for storing TLP Amber and Government Documents. Members with existing HSIN accounts will be asked to pilot the new site in August.

For more information about ChicagoFIRST activities and communications, please email Michael Carano, Martha Meegan or info@chicagofirst.org

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